



# GOLD CARE

For the changing face of care

## Respond to the Needs of Your Residents with a Solution that is Customized to Respond to Yours



GoldCare's Long Term Care & Retirement Care solution gives you the power to manage all of your residents, employees and site information using a seamlessly integrated suite of applications. This integrated approach allows multiple sources of data to be accessed through a single intuitive interface, streamlining your information management.

### Versatile, Fully-Integrated Applications to Manage Every Aspect of Your Residential Care

■ **Resident Management:** Maintain important resident information within the Resident Profile, which centralizes next-of-kin, power of attorney, fee sources, message centre and other data for quick and easy access. The Resident Profile allows you to collect over 500 fields of resident demographic information, which can be used to identify commonalities among your resident population and track site trends. The ADT (Admission /Discharge / Transfer) application goes beyond managing the placement and movement of residents at your site; it also drives monthly billing and invoices.

■ **Assessments:** Carry out MDS 2.0 and other assessments according to CIHI and interRAI standards or create custom assessments with the Assessment Information Manager (AIM). AIM suggests resident issues through the auto-calculation of assessment protocols and outcomes, which provide you with the basis for creating care plans and measuring care progress. AIM will also generate quality indicators based on responses from the completed assessment. You can use quality indicators to objectively evaluate your quality of care.

■ **Health Care Records:** Document every aspect of your residents' health care with GoldCare's **Health Records Manager**, which features standard templates and version codes to support accurate documentation of care plans, diagnoses, progress notes, and more. Health Records Manager also gives you the ability track vital signs and allergies, create flow sheets, and print data sheets about your residents. All data is maintained to ensure resident confidentiality and record security.

■ **Financial Management:** Manage your site's business and financial operations with the **Business Administration Manager** suite of applications, which support resident billing and trust accounting, General Ledger, Account Payable and Receivable, and Payroll. Quickly and accurately complete accounting activities such as posting journal entries, calculating employee time entry, creating pay runs, issuing cheques, completing year-end statements, and more. Full AP/AR integration with the **General Ledger** provides real-time financial data, giving you immediate balance statements.

■ **Scheduling:** Create employee schedules, review shift histories, track schedule totals, and record employee profiles (including skills tracking, union membership, minimum/maximum hours, etc.) with GoldCare's **Staff Manager**. This robust scheduling application integrates seamlessly with GoldCare Payroll and other external payroll packages. Time sheet data can be exported directly into payroll systems, eliminating the time-consuming task of manually entering data, and reducing data entry errors.



■ **Reporting:** Extract data for analysis with GoldCare's ad-hoc reporting application, **MYOR** (Make Your Own Report), which supplies flexible formatting options to let you capture complex information in easy-to-read reports. MYOR has an intuitive report-building interface that simplifies the process of selecting, sorting and displaying data. Reports can be exported to Microsoft® Excel, ODBC/Crystal Reports or saved as ASCII text files or PDF documents for convenient data sharing.



*GoldCare has had a significant positive impact on the efficiency of our operations and level of care.*



~ **Harvey Frey**  
Finance Director &  
System Administrator  
Fairview Mennonite Home &  
Parkwood Mennonite Home



## Thumbnail View: GoldCare's Resident Administrative Manager

Resident Management	Clinical	Scheduling	Financial Management	Reporting
Resident Profile	Health Care Records	Staff Scheduling	Resident Billing	Standard Reports
Contact Manager	Assessments	Master Rotations	Accounts Receivable	Ad-Hoc Reporting
ADT Manager	MDS 2.0	Availability	Accounts Payable	Custom Reportss
Wait List Manager	Care Plans	Time Sheets	Pre-Authorized Payment	ODBC/Crystal
Volunteer Manager	Progress Notes	Union Compliance	Trust Accounting	Export to Excel
	Vital Signs	Call Lists	General Ledger	
	Incident Reports	Payroll Interface	Payroll	
	Infection Control		Donations Manager	
	eMAR			
<b>Business Intelligence</b>	<b>Interfaces &amp; Exports</b>	<b>Project Management</b>	<b>Client Server/Hosting</b>	

### Gain further benefits from GoldCare with these complementary solutions and services:

- **Business Intelligence:** define benchmarks to measure and monitor your site's quality, performance and risk factors with GoldCare's **MAPIT** application (Measure-Analyze-Plan-Improve with Technology). MAPIT dashboards can be configured to provide multiple views of comparative and related data, and provides the means to identify operational and clinical areas requiring improvements.
- **Interfaces & Exports:** share electronic information with government agencies, service providers and other organizations using custom designed interfaces that support bi-directional data exchange with vendor systems. GoldCare supports hundreds of interfaces, using ASCII, HL7 and XML protocols and a variety of standards to support diverse file formats for data export.
- **Project Management:** benefit from our 20 years of industry experience with personalized project management and training services. Our Project Leaders will guide you through every stage of the project management process: design, development, testing, implementation, training and support.
- **Client Server/Hosting:** take advantage of our flexible hosting options; we can install GoldCare locally on your server or we can host it for you through a third-party tier 1 applications service provider.

### Choose a Residential Care Solution that Lets You Focus on Your Residents

Because GoldCare's Long Term Care and Retirement Care solution will help you improve your site's operational efficiencies, you'll have more time and resources to focus on **your residents**. Our expertise in providing client-driven solutions is just one of the many reasons why hundreds of residential care sites across North America, Australia and New Zealand have chosen GoldCare to meet their care management needs.

Contact us today to learn how GoldCare will help you manage your care, employees and site operations.

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