

GoldCare to Manage Full Spectrum of Caledon Community Services' Health Programs

Waterloo, Ontario - August 4, 2011 - GoldCare, the market leader in healthcare management software, is pleased to announce that Caledon Community Services (CCS) has selected GoldCare to manage the entire spectrum of their health services, including seniors' housing support, transitional care and respite care programs in the Municipality of Caledon (Ontario) and surrounding communities, serving approximately 262 clients.

GoldCare's diverse suite of software provides an integrated and interdisciplinary approach to managing every interaction with the client throughout their care cycle. Assessments, care plans, treatments and resulting clinical documentation and outcomes are consolidated in a single electronic client record. This record is accessible through an intuitive workspace that provides a "day planner" view of the care provider's clients, appointments, scheduled activities, and other up-to-date information. This centralized approach to information management streamlines workflow and efficiencies for improved service planning and delivery and quality of care.

CCS will take advantage of this high level of integration to consolidate the majority of their health portfolio's information management processes within GoldCare. This includes records for CCS' supportive living, respite care and transitional care centre; plans for the future include the integration of the organization's community and crisis supports, employment services and settlement services into GoldCare's information management system.

As one of the largest service providers in the Central West Local Health Integration Network (LHIN), CCS serves clients of all ages and needs. As a multi-service, community-impact organization, 45% of CCS' programs are healthcare focused, signifying the breadth and depth of their community engagement. By using GoldCare to its fullest extent within later phases of development, CCS is not only demonstrating their innovation, but also the versatility of the GoldCare solution.

"GoldCare's approach to its work is really well-aligned with CCS' mission of working creatively, adopting innovative solutions to address our community's needs and removing barriers to each person's independence and well-being," says Monty Laskin, Executive Director of Caledon Community Services. "We're excited by the many opportunities and advancements to our health and social services that GoldCare provides."

"Caledon Community Services is a wonderful example of how an organization can grow beyond the perceived boundaries of service, process and technological capabilities," says Paula Hucko, Vice President, Sales and Marketing, GoldCare. "CCS has a long and successful history of anticipating and responding to community needs, and we're confident GoldCare will play an important part in expanding that capacity in the future."

About Caledon Community Services

As a multi-service, community-impact organization, Caledon Community Services supports residents of Caledon and surrounding communities. Support received from all levels of government and thousands of Caledon community residents and business owners ensures that CCS continues to reach towards its vision of a "healthy, engaged compassionate community for all". The main office of CCS is located at 18 King St. East in the Royal Courtyards, Bolton. For more information about CSS, call 1-905-584-2300 or visit www.ccs4u.org

About GoldCare

GoldCare is a leading healthcare technology software provider for community, home and residential care sectors. An integrated approach to care management and support, and dedication to industry-advancing solutions are just some of the reasons why GoldCare is used by hundreds of organizations across Canada, Australia and New Zealand. www.mygoldcare.com

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